

# Can you imagine having friends from work who live in more than 80 countries?

DSV Group is one of the world's leading transport, freight forwarding and logistics companies. Our headquarters are located in Denmark and our offices – in more than **80 other countries**.

DSV consists of four divisions

DSV ISS | DSV Road | DSV Air & Sea | DSV Solutions

DSV ISS located in Warsaw is in a phase of dynamic development. We employ more than **600 fantastic people** and this number is constantly increasing.

We provide global services within

Finance, Fright Forwarding, Customs Administration, Claims, Operational Shared Services, Global Commercial Organization, Global Account Support, IT, HR.

Now there is a chance to join us in the position of:

# Junior Claims Handler with Swedish —

Location: Warsaw, Poland | Reference number: ISS/CLA/JCH/052017



#### **Our offer**

- Work in a modern, global corporation.
- Possibility to create a company in a phase of dynamic development.
- Employment contract (without trial period).
- Social package, including private medical care and sports card.
- Business English classes and international work environment.
- Trainings, cross functional projects and programs dedicated to the best employees.
- Very friendly working atmosphere.
- Modern office in Mokotów area 10 minutes from Wilanowska metro station.



#### **Challenges**

- handling all kinds of transport claims on a global scale in DSV Group
- maintaining relationships with customers in Europe and all over the world
- cooperation with DSV branches in Europe and all over the world as a part of Shared Service Centre
- co-creation and optimization of claims handling processes
- responsibility for handling customers claims and cooperating with subcontractors



## Join us if you have...

- very good command of English (DSV corporate language)
- very good command of Swedish
- MS Office knowledge
- accuracy and timeliness in performing tasks
- negotiation skills
- ability to work under time pressure
- communication and interpersonal skills
- availability
- ability to prioritize tasks

Send your CV with the reference number via:

rekrutacja@pl.dsv.com



### Please include the following statement in your application documents:

"I give my consent for the processing of my personal data by DSV International Shared Services sp. z o.o. with its registered office in Ołtarzew for the purpose of current and future recruitment processes and verification of my professional skills, as well as for the transfer of my personal data to other companies belonging to the DSV ISS group for the purpose of any recruitment processes in the future".



#### DSV – Global Transport and Logistics

With offices and facilities in more than 80 countries on six continents, we provide and run supply chain solutions for thousands of companies on a daily basis. Our reach is global yet our presence is local and close to our customers. Read more at **www.dsv.com** 

- 1. Please be informed that the data controllers of the personal data included in the recruitment documents sent by you are DSV International Shared Services sp. z o.o. with its registered office in Oltarzew at ul. Poludniowa 2 (hereinafter: "DSV ISS").
- The aforesaid personal data will be processed for the purpose of the recruitment process relating to your application, verification of your professional skills, as well as for the purpose of any future recruitment processes.
- 3. The personal data submitted as part of the recruitment process carried out by DSV ISS will be transferred by DSV ISS to DSV. The personal data may also be transferred to other companies belonging to the DSV ISS group for the purpose of future recruitment processes.
- 4. You have every right to access and amend your personal data.
- 5. Provision of data in the scope specified in the Labour Code Act of 26 June 1974 is obligatory. Provision of additional data is voluntary.

  6. In the cases referred to in Article 32(1)(7) and (8) of the Act on the Protection of Personal Data of 29 August 1997, you have the right to object to the processing of your personal data.