



Barona is today the largest human resource service provider in Finland as well as one of the biggest employers. In addition to Finland, Barona operates also in Poland, Sweden, Russia and Estonia. We work in close cooperation with global leading ICT service providers and Business Process Outsourcers.

Currently we are looking for our globally well-known Client in Gdansk motivated and energetic candidates for the position of:

Customer Service Representative Finnish/Norwegian/Danish/Swedish

Job description:

- Direct contact with international clients, dealing with telephone and written enquiries.
- Maintaining a high level of relationship with customers
- Supporting clients' processes, solving problems
- Ensure documentation and filing is accurate, up to date and accessible
- Closely cooperate with colleagues on-site and abroad

We are looking for candidates with:

- University degree
- Fluent knowledge one of the languages mentioned above is required
- Communicative level of English is crucial
- Proven customer service skills are essential
- Work quickly and accurately ensuring quality
- Has a creative approach to analyzing and solving problems
- Being risk aware and pay attention to detail
- Great organization and self-motivation
- Have a strong pro-client attitude
- Has an excellent interpersonal and communication skills
- Availability to travel and relocation

What our Client offers:

- Interesting and stable job in international environment
- Competitive salary with attractive benefit package
- Intensive training package
- Opportunity of personal development in a multinational environment

If you are interested don't hesitate submitting your application and CV to **karolina.czamara@barona.pl**
For additional information you can send your request to the same address.

Please be informed that we contact personally only chosen candidates.

We kindly ask you to include in your application the following clause:

"I agree for processing my personal data and storage it into a database of your company in order to present me an offer of employment, in accordance with the provisions of the Act about the Personal Details Protection dated 29.08.1997 (Dz.U. No. 133, item 883)."