



Barona is today the largest human resource service provider in Finland as well as one of the biggest employers. In addition to Finland, Barona operates also in Poland, Sweden, Russia and Estonia. We work in close cooperation with global leading ICT service providers and Business Process Outsourcers.

Currently we are looking for our globally well-known Client in Gdansk motivated and energetic candidates for the position of:

Service Desk Specialist Finnish or Swedish

Responsibilities:

- playing the role of SPOC (Single point of contact) for all IT related matters
- the first point of escalation for business users in terms of any IT related matters
- providing technical assistance to other team members

We are looking for candidates with:

- min. 2 years of working experience in IT (Service Desk / Help Desk)
- Very good English language skills are a must
- Fluency in one of the languages mentioned above
- Microsoft products knowledge (Windows, Office, Active Directory)
- knowledge of ITIL process
- overall knowledge of networking (LAN, WAN) are required
- knowledge of Outlook 2003/2010 administration (managing accounts, groups)
- basic knowledge of IP telephony (Cisco, Interactive Intelligence)
- good knowledge of BMC Remedy

What our Client offers:

- interesting job
- dynamic and multinational working environment
- attractive salary
- benefit package

If you are interested don't hesitate submitting your application and CV to **karolina.czamara@barona.pl**
For additional information you can send your request to the same address.

Please be informed that we contact personally only chosen candidates.

We kindly ask you to include in your application the following clause:

"I agree for processing my personal data and storage it into a database of your company in order to present me an offer of employment, in accordance with the provisions of the Act about the Personal Details Protection dated 29.08.1997 (Dz.U. No. 133, item 883)."