

SAS SAFE TRAVEL

The safety of travelers and staff is always our highest priority.
We want you to feel safe when you travel with SAS.

To maintain critical infrastructure, and to meet the demand for necessary travel and transportation of goods in Scandinavia, SAS continues to fly a number of routes. SAS has since the beginning of the corona outbreak taken a number of measures to ensure your safety and well-being on board.

SAS SAFE TRAVEL



FOLLOW THE GENERAL RECOMMENDATIONS AND STAY HOME IF YOU FEEL SICK

We work closely with the authorities in all Scandinavian countries. We recommend that you always follow the general recommendations set by health authorities in your country.



Stay home if you feel sick



Wash your hands frequently



Keep social distancing



Follow the guidelines set by local health authorities

SAS SAFE TRAVEL



BEFORE YOUR TRIP

You can do a lot before your trip begins. Our digital self-service solutions save you time and help reduce contact at the airport.



Stay home if you feel sick



Check in online, using our app or website



Keep social distancing on your trip to the airport



Ensure that you meet the necessary requirements to enter your destination

SAS SAFE TRAVEL



AT THE AIRPORT

We have implemented several measures at the airport to ensure a safe journey for you. But you can also do a lot yourself. You should always follow the instructions given by our staff.



Arrive well ahead of scheduled departure time



All SAS Lounges are temporarily closed



We have updated our boarding procedure to better facilitate social distancing

SAS SAFE TRAVEL



ON BOARD YOUR FLIGHT

The air on board your flight is kept clean using modern air filters, and we've adjusted our service concept to reduce contact.

- ✓ We do our best to seat travelers across the cabin, to ensure distance
- ✓ Our aircraft are equipped with HEPA air filters to keep the air clean
- ✓ All meal service is temporarily suspended on our flights to reduce contact
- ✓ All non-essential loose items have been removed from the seat pocket
- ✓ Our staff wears protective face masks on board
- ✓ All aircraft are cleaned and disinfected according to EASA regulations
- ✓ Hand luggage is limited to one piece per traveler
- ✓ Unaccompanied minors are not allowed on SAS flights for the time being

SAS SAFE TRAVEL



FACE MASKS REQUIRED

A face mask covering mouth and nose is required from boarding to disembarkation on all flights.

We require travelers to bring their own face masks, and travelers without face masks will be denied boarding. The face mask requirement is in effect from 18 May to 31 August.

Children younger than 6 years are exempted from this rule.

ADJUSTED BOARDING PROCEDURE

The boarding procedures have been adjusted to better enable social distancing.

We require travelers to follow the instructions given by the gate staff. You should only start boarding when your zone is called out.